

MRF CREATION, HOSTING & MAINTENANCE

MRFs Built to Your Strategy, *Not Your Vendor's.*

Deerhold creates, hosts, and maintains your Transparency in Coverage files with a consultative, white-glove approach, built around your plan design strategy instead of one-size-fits-all delivery.

WHAT'S REALLY HAPPENING

Nobody is getting fined, and a posted file that looks fine feels like enough. However, someone on your team is chasing missing groups, providers, or network updates that your MRF vendor should be handling.

WHAT WHITE-GLOVE MEANS

Deerhold learns your plan design strategy first. Files are built and maintained around that strategy from the start, and every question about what is posted gets a direct answer.

WHAT YOU SAVE

Organizations moving from their current MRF provider typically see 50+ percent in cost savings, alongside far less internal work keeping files current.

HOW WE WORK

- **A consultative build, tailored to you.** We walk through how you want your Table of Contents and file structure organized before anything is built, using the flexibility CMS's own schema already allows.
- **TOCs and Out-of-Network files shaped to you.** Structure follows your plan design and disclosure preferences. No two organizations need to look the same.
- **Built for multi-tier from day one.** A domestic network wrapped with a regional or national PPO is a regular case, structured so members can tell which providers deliver the most value within your plan design.
- **Ongoing ownership, every plan, every update.** New groups, network changes, and schema updates are tracked and maintained as part of the relationship.
- **Built-in quality checks, before you ever see a problem.** Every file is checked for missing billing codes, providers, and lines of service, with issues routed back to the source for correction.

WHY CUSTOMERS CHOOSE US

WHY TPAs SWITCH

Our largest MRF customer came to us frustrated with their previous provider: thin support, and the burden of chasing missing employer groups and network updates left entirely to them. We took that on, and all of their employer group files finally reflect what the network actually looks like.

BUILT FOR MULTI-TIER STRATEGY

Multi-tier plan designs, a domestic network wrapped with a regional or national PPO, are how TPAs and health plans are differentiating in a self-funded market that keeps growing. We have worked with TPAs, health plans, and their unique network requirements for decades through Deerhold's predecessor organizations, and take on that complexity as a matter of course.

Start with a conversation about the plan design strategy for your employer groups, not a compliance checklist. We will deliver and fully maintain the MRF files so you can focus on growing your book of business.